

Quality Policy

Last updated	06/01/2025
Review Date	06/01/2026
Company	Murray Building Services Ltd
Responsible Person	Andrew Murray – Managing Director
Document Controller	Business Support Manager

The scope of the quality management system is to maintain the requirements of ISO 9001, NHSS Sector schemes 19A and 20, and provide specialist services for the preparation, restoration, surface treatment and painting of bridges, buildings, major structures, and industrial complexes.

These services are provided to the railways industry, transport authorities, utility providers, local authorities, construction, engineering, and other industry sectors.

It is the policy of Murray Building Services Ltd to provide clients with professional services and reliable products that are to the agreed standard, specification, on time and to the agreed price.

It is the goal of Murray Building Services Ltd to provide a level of customer care and focus that delivers complete satisfaction.

Top management is committed to:

- Compliance with the requirements of the quality management system.
- Continual Improvement of the effectiveness of the quality management system.
- Ensuring that the quality policy is communicated and understood throughout the organisation.
- Ensuring that the quality policy is reviewed for continuing suitability.
- Ensuring that measurable quality objectives are established.
- To work with suppliers and customers to establish and maintain the highest quality standards.

The quality policy and quality objectives are reviewed for continuing suitability during management review in accordance with QMS Section 3.8.

This Policy will be reviewed annually.

Date:

6th January 2025

Signed:



Name:

Andrew Murray

Position:

Managing Director